



Our Promise to You...

- one2one Photography does not have one Company Policy that benefits us, the policies all benefit our couples
- Your wedding photos and your Disc Folio Album will be completed and ready for collection normally within 2-3 weeks from the date of your wedding. However during very busy times in the middle of the peak wedding season your images may take 6-8 weeks, but we promise to keep you informed
- one2one photography's prices are **NOT** subject to change once you have paid your deposit, completed and returned your client information form
- one2one photography believes you have the **absolute right** to protect your images. We will not Blog or Facebook any of your images unless you allow us to, they are your images
- one2one photography Worldwide will **NOT** use any of your images unless you have granted us use for our advertising for promotional purposes. If you choose continued password protection on our website, we will not use any of your protected images
- All the images captured by one2one photography on your wedding day are provided with full Copyright to you. You are able to copy the disc as many times as you want. In fact, we actively encourage our wedding couples to copy the discs, thus allowing you to create as many copies as you want, for example to send to your wedding guests. You may also get your prints developed wherever you want, there are no commercial restrictions placed on your images
- All our photographers only work for one2one photography, we do not sub-contract to any other photographers, this way we can control the quality and more importantly the personality of our photographers
- All digital images are securely stored by us indefinitely
- Your deposit is non-refundable in all circumstances
- The outstanding balance is payable the day before your wedding

Camera Equipment, whether it is Canon or Nikon, it's called 'Professional' for a reason

Our biggest risk

- Equipment failure will **ALWAYS** be our biggest concern and failure is not an option
- In order to maintain our obligation to you, which is to photograph your wedding, one2one photography takes this subject very seriously!
- All one2one photographers own their equipment; we do not allow our photographers to rent any equipment. This way we know where the equipment has been, how old it is and more importantly how it has been treated

Professional Cameras

All one2one photographers use only the professional range of Canon / Nikon cameras, these will normally be the new 1D Mark IV, 1Ds Mark III but always from the 1D range. Our cameras are changed on a regular basis, these professional range of cameras are good for at least 300,000 shutter actuations, however none of our camera bodies will ever pass 150,000 shutters or 3 years old, whichever occurs first. It's a machine; it will break one day, so we change before they do break. The Canon / Nikon 'professional' range of cameras compared to the Canon / Nikon range of 'semi-pro or amateur' cameras, are not only superior in image quality but increased reliability to. All one2one photographers will carry 2-3 camera bodies at all times

Professional Lenses

All one2one photographers use only the professional range of Canon / Nikon lenses. These lenses are called L-Series lenses and are easily recognizable by a visible red ring around the end; this is Canon's trademark for their professional lenses. Again we only use this range of professional lenses for one reason and one reason alone - superior optical resolution and proven reliability. No lens shall ever be more than 4 years old. All one2one photographers will carry 2-3 professional L-Series lenses that are F2.8 or lower, ranging anywhere from 16mm up to 200mm

Professional Data storage

Compact Flash (CF) cards. All one2one photographers use the professional range of SanDisk CF cards, for superior reliability and extreme read write speeds of up to 90mb's per second. All one2one photographers carry on average about 60GB of data storage, which could be 4-8 CF cards. We will never run out of reliable memory! Professional CF cards come with professional data recovery software that further reduces the risk of data loss

Computers / Image Processing

one2one photography controls all digital editing, nothing is sub-contracted out for digital image processing. We continue to stay up to date with computers, screens and software. We use MAC and PC, solid state drives plus dual 30 inch screens; all screens have been colour calibrated to the latest digital printers. It is simple - the bigger the screen the more detail we can see

Your piece of mind

- one2one photography Worldwide has been in business since 1997
- one2one photography Worldwide currently shoots over 200 weddings a year
- one2one photography has completed our obligation to all our wedding customers since 1997
- one2one photography Worldwide has never had total equipment failure
- one2one photography is obsessed about detail and our reputation

Disclaimer

one2one photography cannot be held responsible for total equipment failure, this is obviously out of our control. However, one2one photography aims to minimize our risk to you through our own vast costs invested in new, reliable, professional equipment. These strict conditions implemented above, attempt to safeguard one2one photographers as much as possible against all this equipment failing on one day. one2one photography's liability is only ever limited to the monies received and therefore we cannot be held responsible for damages, emotional or otherwise.

By returning this booking form you agree to have read and understood the above, agree to the terms and conditions set out above. This agreement can only be changed if you and one2one photography agree.

On behalf of one2one Photography Limited New Zealand

Steve May